



HOUSE RULES

Dear Guest,

We warmly welcome you to our hotel and wish you a pleasant and relaxing stay! Please take note of the following information:

1. Rooms are available from **3:00 PM** on the day of arrival and until **11:00 AM** on the day of departure. Please inform us in advance if you require different arrangements.
2. Breakfast is served daily between **7:00–10:00 AM** in our restaurant. Kindly inform us in advance of any dietary requirements (e.g. lactose-free or gluten-free meals).
3. Our reception is open daily from **6:00 AM to 10:00 PM**. Outside these hours, our night porter is available.
4. If you need assistance with your luggage, please contact the reception.
5. Our restaurant is open daily from **10:00 AM to 10:00 PM**. Kitchen hours may vary – please ask our staff for details.
6. Rooms are cleaned daily. If you do not wish your room to be cleaned, please inform the reception. Bed linen is changed every 4 days, or more frequently upon request. Towels will be replaced if you place them on the bathroom floor.
7. Payment options: cash, credit/debit card, SZÉP card.
8. Wake-up calls are available upon request at the reception.
9. Free Wi-Fi is available. The password can be found on the bedside table.
10. Small pets are welcome for an additional fee.
11. The TV channel list is available in the room folder.
12. The following items are provided in your room free of charge: shoehorn, sewing kit, shoe shine sponge, soap, shower gel-shampoo.
13. Available at the reception: hairdryer, umbrella, toiletries, extra blanket/pillow, baby cot, phone charger.
14. Extra beds can be provided upon request, for an additional fee.
15. A safe is available at the reception.

16. Please leave the room in the same condition as when you arrived.
17. Smoking is strictly **prohibited** throughout the hotel, including all guest rooms. Smoking is only allowed in designated outdoor areas.
18. Free parking is available for guests, including spaces for buses.
19. Visitors may be received in the room only after prior registration at the reception.
20. Please refrain from any noisy activities during quiet hours.
21. Please place the bed cover on the holder provided.

Kind regards,
Berki Restaurant & Hotel